

## POSITION DESCRIPTION

<b>Position Number:</b>	1109
<b>Position Title:</b>	Senior Practitioner
<b>Position Type:</b>	Full time/Part time
<b>Positions Level:</b>	SCHADS 6
<b>Location:</b>	Alice Springs
<b>Responsible To:</b>	Manager of the Community Wellbeing Team

### About Relationships Australia Northern Territory

Relationships Australia Northern Territory (RA-NT) is a community-based, not-for-profit, non-government organisation providing a broad range of services, which are for all members of the community regardless of religion, belief, age, gender, sexual orientation, lifestyle choice, cultural background or economic circumstances.

Our clients are often dealing with complex and sensitive situations so we look for employees who are understanding, knowledgeable and genuinely care about the wellbeing of others.

### Vision

Relationships Matter - Respectful Relationships can empower people to belong, connect and have meaning and confidence to meet the challenges of our time.

### Purpose

To embrace and improve individual, family and community wellbeing through our supportive, professional and culturally appropriate counselling, mediation and family meetings.

### Values

#### We value

#### We demonstrate this by:

#### RESPECT:

Respecting the rights of individuals, families, stakeholders, our clients and our employees, to make informed choices.

#### ABORIGINAL & TORRES STRAIT ISLANDER:

Supportive two-way learning to strengthen our services, by embracing culturally innovative service provision and employment for First Nations people.

#### INTEGRITY:

Providing services which are appropriate, supportive to client and community needs and which adhere to the highest ethical standards.

#### SOCIAL JUSTICE:

Promoting and pursuing a society which is equitable and inclusive.

#### EXCELLENCE:

Pursuing excellence through critical and continuous reflection, professional and organisational development, best practice and innovation.

#### DIVERSITY:

Advocating inclusiveness to all regardless of age, gender, race, sexuality, disability, religion and any other unique talent.

## Summary of Position

The position is integral to the Community Wellbeing Team, encompassing responsibilities spanning all programs within the team.

As a Senior Practitioner, the incumbent bears the responsibility of delivering direct services to the most intricate family cases referred to the programs. Additionally, the role involves offering supervision, day-to-day support, mentorship, and facilitating the enhancement of practice skills for counsellors, caseworkers, and support workers.

In performing this role, you must comply with and promote the Safeguarding Children and Young People Practice and Behaviour Guidelines and participate in cultural fitness activities.

## Key Duties and Responsibilities

- Carry a caseload of clients as negotiated with the Line Manager and undertake intake services as required.
- Provide a high quality of clinical services to individuals, couples, families, and children as needed by the programs, including counselling, case management and group facilitation.
- Provide ad hoc supervision, consultation and responsive day-to-day practice support to Counsellors/Case Workers/support workers as well as supporting student placements.
- Deliver services that are appropriate, sensitive, and respectful for a diverse range of people from a variety of different backgrounds, including Aboriginal and Torres Strait Islander and Culturally and Linguistically Diverse communities.
- Ensure confidential case notes and data management are maintained in a professional manner.
- Contribute to project planning and execution by working closely with project leaders and team members.
- Participate in data collection, analysis, and reporting as required by different programs and projects.
- Proactively participate in supervision and team meetings, work collaboratively with team members and colleagues.
- In consultation with the Line Manager assist in the development of partnerships with key stakeholders and represent the organisation where required.
- Lead a positive and professional workplace culture with a particular focus on promoting a cohesive and supportive team.
- Adhere to RA-NT policy and direction in all areas of professional conduct and services delivered.
- Promote a positive image of Relationships Australia NT to the broader community through professional and community networking, presentations, and other general public relations and awareness raising activities.
- Any other duties requested at the discretion of the Line Manager

## Qualifications and Experience

### Essential

- Tertiary qualification in Social Work, Psychology or Counselling equivalent
- Extensive experience in case management and counselling from a trauma informed, strengths based practice framework.
- Demonstrated skills and experience in working with vulnerable individuals and families including in the area of domestic and family violence.
- Experience in the provision of services to Indigenous and Culturally and Linguistically Diverse clients, and a willingness to participate in cross-cultural training and events.

- Ability to network and establish sound working relationships with related services, especially other community agencies.
- Demonstrated ability to contribute positively to a multi-disciplinary team environment.
- Demonstrated ability to meet timelines, targets, and other key deliverables.
- Capacity to work flexibly, independently, and cooperatively in a dynamic workplace environment.
- A high level of written and verbal communication skills, as well as well-developed administrative and organizational skills including strong computer literacy.
- Ability to travel within the Northern Territory.

## Requirements

- Possession of a current NT Driver's License.
- A satisfactory Northern Territory Working With Children Check.
- A satisfactory National Criminal History Check.
- A commitment to RA-NT's Safeguarding Children Practice and Behaviour Guidelines.

## Corporate

### Physical Resources

- Take care of physical resources during employment with RA-NT including IT, vehicles, equipment and related items.

### Systems

- Comply with RA-NT corporate systems, policies and procedures.

### Work Health and Safety

- Demonstrated safe work practices for personal health and safety, and the health and safety of others in line with Work, Health and Safety requirements.
- Comply with any reasonable instruction and co-operate with any reasonable policy or procedure of the organisation relating to health or safety in the workplace.

***Please note that Position Descriptions are under constant review and may be changed by the Chief Executive Officer, after consultation, at any time.***

## Acknowledgement

I have read, understood and accept the position as documented in this position description.

Employee Name (Please Print):

Signature:

Date:

<i>Reviewed by:</i>	<i>Human Resources</i>	<i>August 2021</i>
<i>Review due by:</i>	<i>Human Resources</i>	<i>August 2023</i>
<i>Approved by:</i>	<i>Chief Executive Officer</i>	<i>August 2021</i>

